



Service you can trust is our promise to you. We keep this commitment by delivering timely, affordable, technology solutions and support, from a team of experienced professionals. We've been working with companies across industries for over 50 years and have the knowledge to coordinate projects from the simple to the complex.

Even better is all of our technicians are seasoned, full-time employees who hold the most up-to-date industry certifications. So when it comes to delivering essential services our customers count on, why not listen to what they are saying.

## CUSTOMER CONNECTIONS

*"I'm writing to express our appreciation for the work ET&T does on behalf of the Commonwealth of Pennsylvania State Police. Notably, Tyler Jones and the service team are distinguished for the excellence they display in performing their duties. The qualities they exemplify are cooperativeness, thoroughness, and professionalism. This is seen in all the projects worked by them. As a whole, I commend ET&T for the timeliness and innovativeness of responses to our requests. It is a pleasure to do business with them."*

- Pennsylvania State Police



*"ET&T has consistently provided quality IT support and service to TransNet. They respond promptly to all issues and are willing to go above and beyond to research and solve problems. It is evident that proactive network support and maintenance are a priority. The IT staff at ET&T is readily available to assist us with our needs, and always communicates in advance. Our experience with ET&T has been very positive since our partnership began."*

- TransNet



*"We have implemented three phone systems with migration between two of them. ET&T did everything necessary to assure the systems were put online smoothly with little downtime so our offices remained available to our clients. Recently, we engaged ET&T to be our technical advisors. Now they monitor our systems for protection and function, update and upgrade our programs and equipment as needed, and a host of other behind-the-scenes tasks. They handle our technology needs and provide us with the comfort of knowing it is being monitored appropriately."*

- Pamela Eck



## SOME OF OUR PARTNERS

### BUSINESS SERVICES

Camelback Hotel & Ski Resort  
Blue Mountain Resort  
ASGCO  
LANTA  
ABE Doors & Windows  
John Yurconic Agency  
Phillipsburg-Easton Honda  
Link Beverages

### PUBLIC SECTOR

South Whitehall Township  
Upper Macungie Township  
Lower Saucon Township  
Falls Township  
Township of Bensalem  
County of Lehigh

### EDUCATION

Catasauqua Area School District  
Northampton Area School District  
Saucon Valley School District  
Stroudsburg Area School District  
Jenkintown Area School District

### COMMONWEALTH OF PA

Pennsylvania State Police  
Department of Military Affairs  
Department of Public Welfare  
Department of Conservation & Natural Resources

### EMERGENCY SERVICES

Cetronia Ambulance  
Suburban EMS  
Upper Chichester Township Police  
Lower Macungie Township Fire Department

"ET&T has been a trusted partner with our business for years. With our latest project, ET&T engineers and technicians were involved every step of the way. The project was finished on time and within budget, and ET&T was a major reason for that."

- Rob Ziobro



"I wanted to take a few minutes to express our organization's gratitude for ET&T's exceptional service. We became customers several years ago and the service they have provided has been nothing short of outstanding. From the simple to the difficult, they are always able to solve our problems and show us a better way of doing things."

- Christopher Greb



"ET&T's customer service is the best. They go above and beyond to assist clients with business demands. As a non-profit, we go through a thorough vetting process with any significant purchases. Knowing we could rely on ET&T when we needed them made it an easy choice when we were ready to select a new telecom partner."

- Lisa Walkiewicz



"ET&T did a great job for us. They went above and beyond during the cabling install. They were very conscious of any potential disruptions in the complex and performed their work in a professional and discreet manner. They were highly professional, courteous, and answered all of our questions. Thank you very much for a job well done."

- Ernie Howells



"Prior to our partnership with ET&T, we had difficulty keeping up with high call volumes. Now I recommend ET&T to everyone experiencing similar issues. They addressed our most irritating pain points and have helped us provide better service to our customers. Their technicians are also very personable and quick to respond. We are highly satisfied with ET&T's brand of personal service."

-Vanessa Peacock



We have never had a bad incident with ET&T's customer service or technicians. They are always helpful, courteous, and willing to do whatever is needed in order to get the job done. We have had the privilege of working with ET&T many times, and I can honestly say that they have some of the best technicians I have ever worked with."

- Mike McGrann



"Our service had been outstanding! ET&T has helped us update to modern technology. They have been friendly, knowledgeable and their response time has been excellent."

- Melissa Wehr



ET&T always completes the work with professionalism, speed, and accuracy. We always appreciate how punctual they are, as well as their excellent follow-up.

- Peter Steffen



## IT Solutions and Service You Should Experience